

Annex 2

Provide a multi-disciplinary team, including user research, service design and front-end developer	1	3	3	3	2	3	3	3	3
Adopt user-centred design and Agile approaches, consistent with the government's service design manual	3	3	1	1	1	1	2	1	3
Have built a product that'st been assessed as meeting a government digital service standard	1	3	0	0	1	3	3	3	3
Understand how to meet the needs of a range of users, including those lacking	2	2	2	2	2	2	3	2	3
Be agnostic of any particular software, enabling us to consider a range of options to meet user needs	2	0	1	3	2	0	2	2	1
Share their work freely and openly with the Council and the wider community	3	1	1	1	3	3	2	2	2
Experience of behavioural economics	3	1	1	2	0	2	1	2	1
Promote user-centred design and Agile across the Council	3	1	0	2	1	2	3	3	2
TOTAL	18	14	9	14	12	16	19	18	18