

Annex 5

Provide a multi-disciplinary team, including user research, service design and front-end developer	2	3	1	2	2	2	1	2	3	1	2	3	2
Adopt user-centred design and Agile approaches, consistent with the government's service design manual	2	2	2	1	3	2	0	2	2	2	2	2	2
Have experience of redesigning a digital service to meet the needs of users	2	3	2	0	3	2	1	2	2	1	3	3	2
Understand how to meet the needs of a range of users, including those lacking digital skills	2	2	2	1	0	2	3	3	3	0	3	3	1
Be agnostic of any particular software, enabling us to consider a range of options to meet user needs	1	2	2	1	3	3	2	2	2	1	3	3	2
Share their work freely and openly with the Council and the wider community	2	3	2	0	1	3	2	2	2	1	3	3	2
Be able to meet the Local Government Digital Service Standard	1	3	1	0	3	2	2	1	2	1	2	3	2
Promote user-centred design and Agile across the Council	2	2	2	1	3	2	2	2	2	1	2	2	0
Work with a Hackney-based apprentice	2	3	2	0	2	2	2	3	2	0	1	1	1
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	16	23	16	6	20	20	15	19	20	8	21	23	14